

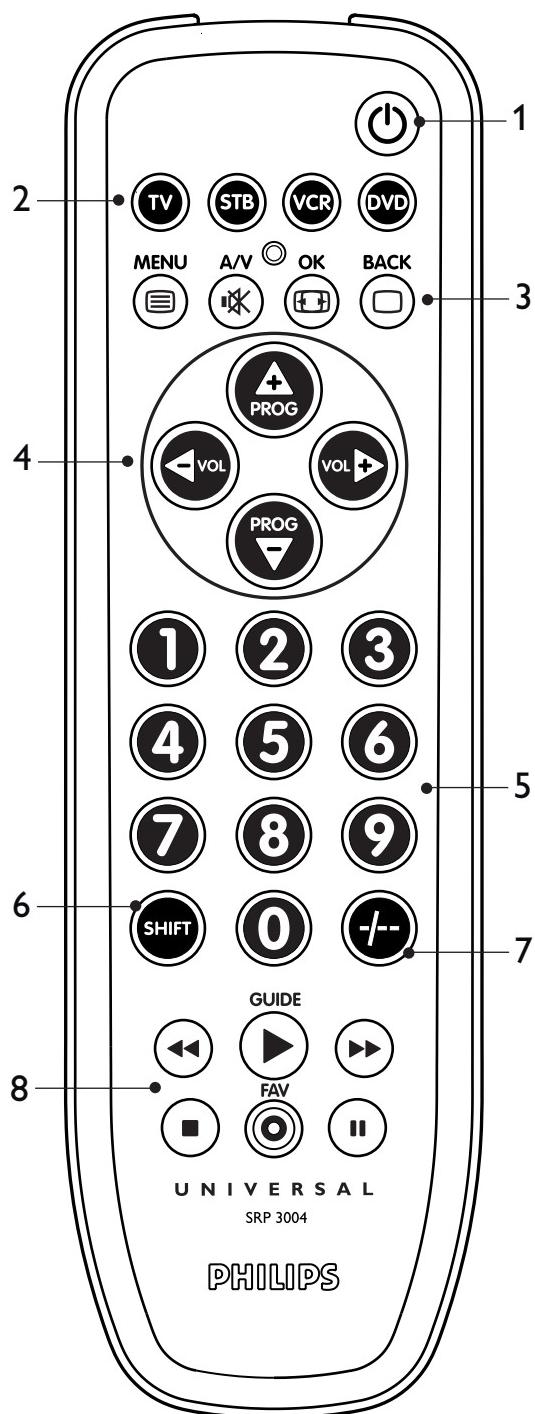
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SRP3004/53



**EN** User Manual

**PHILIPS**



## Table of contents

<b>1</b>	Your SRP3004 .....	3
<b>2</b>	Getting started.....	4-7
2.1	Inserting the batteries .....	4
2.2	Setting up the universal remote control .....	4-7
<b>3</b>	Using the universal remote control.....	8-11
3.1	Buttons and functions.....	8-10
3.2	Resetting a button to its original function .....	10-11
<b>4</b>	Service and support .....	11-13
4.1	Frequently asked questions.....	11-13
4.2	Need help? .....	13
	Helpline .....	13
	Brandlist.....	14-27
	<b>Information to the consumer.....</b>	<b>28</b>
	Compliance with EMF.....	28
	Recycling and disposal.....	28
	Battery information .....	28

## 1 Your SRP3004

Congratulations on your purchase of the Philips SRP3004 universal remote control. After setting up the remote control you can operate up to 4 different devices with it.

### Simple Setup

Improved with Philips patented (pending) Simple Setup technology, the SRP3004 can be set up easily for TV, DVD player / recorder, VCR and all common set-top boxes, such as Sky, British Telecom, Orange, Freebox, TNT, Canal Digital, Telefonica, Premiere, Kabel Deutschland, Belgacom TV, Telenet, Viasat and many more.

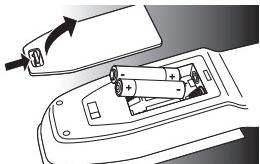
Simply follow the instructions in chapter **2.2** to set up the remote control for your devices.

To fully benefit from the support that Philips offers, register your product at [www.philips.com/welcome](http://www.philips.com/welcome).

## 2 Getting started

### 2.1 Inserting the batteries

- Insert 2 AAA type batteries, noting the + and - configuration in the battery compartment.



**Note**  
When replacing the batteries, all user settings will be retained in the remote control memory for 5 minutes.

### 2.2 Setting up the universal remote control

The example below instructs you how to set up your universal remote control for your TV.  
You can repeat the same steps for other devices (STB, DVD player/recorder and VCR) which you want to operate, using the SRP3004.

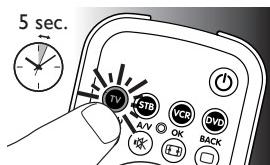
The remote control can be set up to operate any 4 of the following devices:

Device name	Description
TV	Traditional TV, flat screen TV and projection TV, TV part of TV / VCR, TV / VCR / DVD and TV / DVD combos
STB	Cable box, satellite receiver, Digital Video Broadcasting Terrestrial device (DVB-T), Internet Protocol TV (IPTV), Free To Air TV, High Definition Television decoder (HDTV)
DVD	DVD player / recorder (DVDR), DVD / Hard Disk Drive combination (DVDR-HDD), Blu-Ray player, High Definition DVD player (HD-DVD), DVD part of TV / DVD, TV / VCR / DVD and VCR / DVD combos
VCR	Video cassette player / recorder, VCR part of TV / VCR, TV / VCR / DVD and VCR / DVD combos

**Example: setting up the universal remote control to operate your TV:**

**1** Switch ON the TV manually or use the original remote control for this. Tune to channel 1.

- 2** Press and hold the device selection button for 5 seconds until it blinks twice and then remains lit.
- The remote control is now in setup mode.



- 3** Look up the 4-digit code for your brand in the brand list at the back of this user manual.

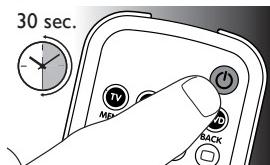
A four-digit code is shown for each brand.

Use the digit buttons to enter the code for your brand:

- The key will now blink twice and then remains lit.
- If the key blinks twice fast, the code has not been entered properly or the wrong code has been entered. In this case, try again.



- 4** Aim the remote control at the TV. Press and hold the button. Release it immediately release it as soon the TV switches off.
- This may take up to 30 seconds.



- 5** Switch ON the TV.

Try out the buttons you need for operating it. Try, for example, if the - PROG + and digit buttons function properly.

- If a button does not work as expected, press and hold that button. Release it immediately as soon as it works. For more information, see chapter 2.2.2.



- 6** Press the device selection button twice to finish setup.

- When no button is pressed for 2 minutes or more, the remote control will exit setup mode, automatically saving all your settings.



## ! Important

If you made a mistake:

- Press the device selection button **twice** to exit setup.
- Restart from the beginning.

- *If the device does not respond at all or not to all of the button commands or if you cannot find the code for your brand, enter '9, 9, 9, 9' in step 3 and continue with step 4. The remote control will now search its full database for a code that works with your TV. Full database search may take up to 15 minutes.*

### 2.2.1 Setting up the remote control for other devices (STB, DVD player / recorder and VCR)

- 1 Make sure the device is switched on and operational.  
E.g. insert a disc in the DVD player / recorder or a video cassette in the VCR.
- 2 Then follow steps **2 to 6** of 'Setting up the remote control for your TV'. Make sure to use the correct device selection button:   or .

### 2.2.2 Improving buttons

When correctly set up, the remote control should be able to operate all your devices. However, when using the remote control for the first time it might occur that some buttons do not yet function as expected.

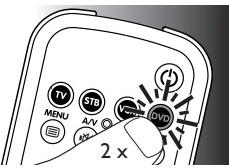
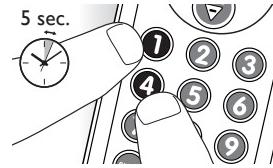
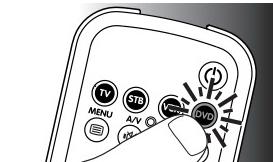
In this case you can have the remote control search for alternatives.

## Note

Improving buttons is not possible when the code was found during full database search (with code '9, 9, 9, 9').

## After initial setup

- 1 Make sure the receiving device is able to respond.  
E.g. when you try to repair the Play button for your DVD player, make sure to insert a DVD into the DVD player otherwise the Play button is not able to function.
- 2 Select the device you wish to operate (e.g. DVD).  
Press the  device selection button to select DVD.
- 3 Keep buttons **①** and **④** pressed simultaneously for 5 seconds.
  - The remote control is now in setup mode.
- 4 Press and hold the button that does not function and immediately release it when the device responds.
  - If the button still does not function as expected, try pressing it again for a longer period of time.
- 5 Press the  device selection button twice to save your settings and exit setup mode.
  - When no button is pressed for 5 minutes or more, the remote control will exit setup mode, automatically saving all your settings.



## During initial setup

- 1 Make sure the receiving device is able to respond.  
E.g. when you try to repair the Play button for your DVD player, make sure to insert a DVD into the DVD player otherwise the Play button is not able to function.
- 2 Press the button that does not function, keep it pressed and immediately release it when the device responds.  
Repeat this for every button that does not function.
  - If the button still does not function as expected, try pressing it again for a longer period of time.

# 3 Using the universal remote control

## 3.1 Buttons and functions

The illustration on page 2 gives an overview of all buttons on the remote control. Try out the buttons you need for operating your devices.



### Notes

- Buttons having the same functions as the buttons on your original remote control may have different namings on the SRP3004 (e.g. Info / Display).
- Only functions that are available on your original remote control can be used for operating your devices with the SRP3004.

1 switches the selected device on / off.



### Note

For some TV brands / types, this button will only switch off the TV. You will have to press a digit button (direct channel selection) to turn on the TV again.

2 device selection buttons.  
 • select the device to be operated.  
 • light up when a remote control command is being sent.

3 DVD:  
 - switches the disc menu on and off.  
 - pressed together with enters the system menu.

TV:  
 - switches teletext on/off.

VCR: pressed together with :  
 opens the VCR menu.

STB:  
 - opens set-top box menu, Box office, List.  
 - pressed together with : switches teletext on/off.

- mutes the sound of the TV.  
 - pressed together with : selects external Audio/Video inputs.



TV:

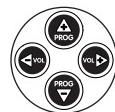
- selects wide screen TV (16:9).
- pressed together with : confirms your selection.



DVD: pressed together with :  
 selects Play mode.

- jumps back one level in the menu or turns off the menu.
- switches teletext off.

4



- PROG + ..... - selects a previous or following channel / program.
- pressed together with : cursor up, down in a menu.
- VOL + ..... - adjusts the TV volume.
- pressed together with : cursor left, right in a menu.

5 digit buttons for direct channel / track selection. Pressed together with :



- 1 ..... TV: Info, Display.  
 DVD/STB: Info, Display, Title.
- 2 ..... TV/VCR/DVD/STB: exits menu.
- 4 ..... TV/DVD/STB: selects Subtitle.
- 5 ..... TV: selects previous picture.  
 DVD: Recall.  
 STB: Last.
- 6 ..... TV/VCR/DVD/STB: Sleep.
- 7 ..... STB: \*.
- 8 ..... STB: #.

6 for extra functions. When pressed at the same time as a second key, the second key will get another function. Only functions featured on the original remote control are available.

7 selects between one and two-figure channel numbers and channel numbers with more than two or three figures.

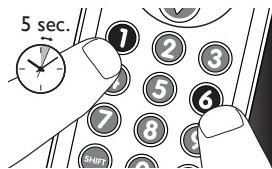


- 8**
- ◀ ..... TV: red fasttext key.  
STB: Red, C.  
VCR/DVD/STB: searches fast backwards.
- ▶ / GUIDE ..... VCR/DVD: starts playback.  
DVD: pressed together with selects Electronic Program Guide.  
STB: selects Electronic Program Guide. Pressed together with starts playback.
- ▶▶ ..... TV: blue fasttext key.  
STB: Blue, B. Pressed together with searches fast forward.  
VCR/DVD: searches fast forward.  
VCR/DVD: stops playback / recording.  
TV: green fasttext key.  
STB: Green, D. Pressed together with stops playback.
- / FAV ..... TV: white fasttext key.  
VCR/DVD: starts recording. Pressed together with favorites.  
STB: Favorites. Pressed together with starts recording.
- ..... TV: yellow fasttext key.  
VCR/DVD: pause playback / recording.  
STB: Yellow, A. Pressed together with pauses playback.

## 3.2 Resetting a button to its original function

If an improved button (see chapter 2.2.2) still does not function as expected, you can always reset the button to its original function.

- In the current device mode, keep digit buttons **1** and **6** **pressed simultaneously for 5 seconds.**
  - The remote control is now in setup mode.



- 2** Press digit buttons **9**, **9**, and **6**, in that order:

- After each button press the device selection button blinks once.



- 3** Press the button you wish to reset **twice**. E.g. the **▶▶** button.

- After each button press the device selection button blinks once.
- The device selection button will blink one more time to confirm that the button was successfully reset to its original function.



## 4 Service and support

### 4.1 Frequently asked questions

In this chapter you will find answers to the most frequently asked questions about your universal remote control.

#### 4.1.1 Setup

##### I cannot enter setup mode.

Battery level too low or battery lifetime came to an end.

- Replace the batteries. For this see chapter 2.1.  
After replacing the batteries, test if the remote control still operates your devices. If it does not, you have to set up the remote control again. For this refer to chapter 2.2.

##### The brand code for my device is missing in the 'Shortlist of brands' in the Quick Start Guide.

The 'Shortlist of brands' only mentions the most common TV, STB, DVD player / recorder and VCR brands.

- You will find a complete brand list on page 14-27 of this user manual.
- Use '9999' as 4-digit code in case you cannot find your brand in the complete brand list. Note that using '9999' may result in a long setup (up to 15 minutes).

## My TV switches OFF in step 4 but does not switch ON again in step 5.

TVs of some brands (e.g. Panasonic) only switch ON after a long press on one of the digit buttons. After a long button press in setup mode the remote control will start trying to improve the button (see chapter 2.2.2) instead of switching ON the TV.

- In this case, switch ON the TV manually or use the original remote control for this. Continue with step 6. After successfully completing setup, the remote control will switch ON the TV with a long button press on one of the digit buttons, just as your original remote control.

## After setup, not all buttons work as expected.

- Try improving the button(s). See chapter 2.2.2.

## How do I set the remote control for combo devices (TV / VCR, TV / DVD, DVD / VCR, etc)?

Some combo devices require you to set up two different source selection buttons to control both parts of the combo device. For example, if you have a TV / DVD combo, you might need to set up the remote control for both TV and DVD to operate your TV / DVD combo.

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## 4.1.2 Operation

### The remote control does not wake up anymore.

Battery level too low or battery lifetime came to an end.

- Replace the batteries. For this see chapter 2.1. After replacing the batteries, test if the remote control still operates your devices. If it does not, you have to set up the remote control again. For this refer to chapter 2.2.

### The device I want to operate does not respond at all / does not respond to all of the button commands.

- Check if the buttons you press are available on the original remote control of the device.
- Try improving buttons. See chapter 2.2.2.

Wrong code selected during setup.

- Set up the remote control again for the device. Always test if the device responds, before leaving setup mode.

It may be that the buttons that you are trying to use have a different naming on the original remote control.

- Try out all buttons to find the one(s) you need.

## The Teletext buttons do not work.

- Find out whether your TV is equipped with Teletext.
- Try improving the Teletext buttons. See chapter 2.2.2.
- Check whether you are using the correct buttons to switch on Teletext. For TV this is the  button; for STB this is the  button, pressed together with .

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## 4.1.3 Batteries

### Will my settings be deleted when I replace the batteries?

No. All user settings will be retained in the remote control memory for 5 minutes.



### Warning

The batteries should not be exposed to excessive heat such as sunshine, fire or the like.

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## 4.2 Need help?

We advise you to first read this user manual carefully. It is provided to help you set up and use the remote control.

If, however, you require extra information or have additional questions about setup, usage, spare parts, warranty, etc. of the SRP3004, you can always contact us.

When calling our helpline, make sure to have the SRP3004 at hand when you call, so that our operators can help you determine whether the SRP3004 is working properly.

You will find our contact details at the end of this user manual.

The model number of your Philips universal remote control is SRP3004/53.

Date of purchase:

...../...../.....

(day/month/year)

For **online support** go to: [www.philips.com/welcome](http://www.philips.com/welcome).

- Click 'Support' and follow the on-screen instructions.

## Helpline

Country	Phone number	Tariff
Ireland	01 601 1158	pstn
United Kingdom	0800 331 6015	free

<b>A</b>		
A.R. Systems.....	0012	Ampere.....0134
1&1 .....	3908	Amplivision.....0138
4Kus.....	0005	Amstrad.....0140
AB Sat.....	3689	AMW.....0143
ABC.....	0013	Anam.....0146
Acme.....	3521	Anam National.....0147
Acura.....	0036	Andover.....0149
ADA.....	0038	Anglo .....
ADB.....	0039	Ankaro .....
ADC.....	0040	Ansonic.....0156
Addison.....	0043	Anttron.....0162
Adelsound.....	0044	AOC.....0165
Admiral.....	0046	Apex .....
Adyson.....	0058	Apollo.....0171
AEG.....	0059	Arc en Ciel.....0178
Aegir.....	0060	Arcam.....0179
Agashi.....	0063	Arcam Delta.....3524
Agazi.....	3522	Arcon.....0182
AGB.....	0064	Ardem.....0184
AGS.....	0067	Aristona.....0192
Aiko.....	0069	Armstrong.....0195
Aim.....	0070	Arthur Martin.....0200
Airis.....	0071	ASA .....
Aiwa.....	0072	Asat.....0204
Akai.....	0074	Asberg.....0205
Akiba.....	0078	ASLF.....0211
Akito.....	0082	Asono.....0212
Akura.....	0083	AST .....
Alaron.....	0085	Astacom.....0217
Alba .....	0086	Aston .....
Alcatel.....	0089	Astra.....0221
Alcyon.....	0093	Astro .....
Aldes.....	0094	Asuka.....0227
Alize.....	0100	ATACOM.....0228
Alkos.....	3523	Atlantic.....0233
Allantide.....	0102	Atori.....0237
Allegro.....	0103	Auchan.....0240
Allorgan.....	0105	Audiosonic.....0264
Allsat.....	0106	AudioTon.....0266
Allsonic.....	0107	Aurora.....0274
Allstar.....	0108	Ausind .....
Alltech.....	0109	Austar.....0277
Alpha.....	0112	Autovox .....
Altai.....	3690	Avalon.....0286
Ambassador.....	0120	Avious.....0291
Amitech.....	0130	AVM.....0294
Amitronica.....	0131	Awa .....
AMOI.....	0132	Axiel.....0297

<b>A</b>		
Axism.....	0300	British Telecom .....
Ayomi .....	3525	Broadcast.....0428
<b>B</b>		
Baird .....	0311	Broco .....
Bang & Olufsen .....	0314	BSkyB.....0436
Barcom .....	0320	BSR.....0437
BARON .....	3959	BT .....
Basic Line .....	0325	BT Cable.....3995
Bastide.....	0327	BT Satellite.....3693
Baur .....	0331	BT Vision.....3742
Baze .....	0334	BTC .....
Bazin .....	0335	Bubu Sat.....0440
BBK .....	0337	Bush.....0445
BBT .....	0338	BVV.....0447
<b>C</b>		
Beijing .....	0345	Cabletime .....
Beko .....	0346	Caihong .....
Belgacom TV .....	0349	Cambridge .....
Bell Atlantic .....	0351	Cambridge Audio .....
Bellagio .....	0354	Benjamin .....
Benq .....	0358	Cameron.....4032
Beon .....	0359	Camudosat .....
Best .....	0361	Canal Digital.....0476
Best.....	0364	Canal Satellite .....
Best Buy .....	0365	Canal+ .....
Bestar .....	0368	Capsonic .....
Bestar-Daewoo .....	0369	Carad .....
Binatone .....	0378	Carena .....
Birmingham Cable .....		Carrefour .....
Communications .....	0382	Cascade .....
Black Panther Line .....	4196	Casio .....
Black Star .....	0386	CAT .....
Blacktron .....	3526	Catha .....
Blackway .....	0388	Cathay .....
Blaupunkt .....	0390	Catron .....
Blue Sky .....	0395	CCE .....
Blue Star .....	0396	Celestial .....
Boca .....	0399	Centrex .....
Boghe .....	0400	Centrum .....
Bondstec .....	0403	Centurion .....
Boots .....	0405	Century .....
Boston .....	0410	CGE .....
BPL .....	0413	CGV .....
Brain Wave .....	3692	Changcheng .....
Brainwave .....	0415	Changfei .....
Brandt .....	0416	Changhai .....
Brinkmann .....	0423	Changhong .....
Brionvega .....	0424	Channel Master .....
Britannia .....	0425	Chaparral .....

CHEROKEE.....	0536	Cybermaxx.....	3696
Chess.....	0538	Cybertron.....	0675
Chimei.....	3563	Cyrus .....	0679
Chuangjia.....	4096	<b>D</b>	
Chunfeng.....	0546	Daenyx .....	0690
Chung Hsin.....	0547	Daeryung.....	0691
Chunsun.....	0549	Daewoo.....	0692
Cimline.....	0552	Dainichi.....	0694
Cinetec .....	0560	Dansai.....	0699
CineVision.....	0562	Dansat.....	0700
City.....	0569	Dantax .....	0702
CityCom .....	0570	Darty Box .....	4228
Clarivox.....	0576	Datron.....	4201
Classic.....	0580	Datsura.....	0703
Clatronic .....	0581	Dawa.....	0707
Clyde.....	0588	Daytek.....	0708
Clyde Cablevision.....	3694	Dayton.....	0709
CMS.....	0590	Daytron .....	0710
CMS Hightec.....	0591	D-Box.....	0682
CNT .....	0594	DDC .....	0714
Coby.....	0597	De Graaf.....	0716
Colombia.....	0599	DEC.....	0717
Columbia.....	0604	Decca.....	0718
COLUMBUS .....	0605	Decsat.....	0719
Comag.....	0606	Deitron.....	0722
Comcrypt.....	0610	Delega.....	3697
Commlink.....	0616	Denko .....	0730
Comtech.....	3776	Denon .....	0731
Concorde .....	0626	Denver .....	0733
Condor.....	0627	Denzel .....	0734
Conia .....	0628	Desay .....	0737
Connexions.....	0631	Desmet.....	0738
Conrad.....	0633	Dew.....	0742
Conrad Electronic .....	3695	Diamant.....	0746
Conrowa.....	0634	Diamond.....	0747
Contec .....	0635	Digatron .....	0751
Continental Edison.....	0637	Digiality .....	0755
Cosat.....	0645	Digiline .....	0759
Coship.....	0646	Digipro .....	0762
Cosmel.....	0647	Digitor .....	0781
Crosley.....	0655	Digiturk.....	0783
Crown.....	0658	Discoverer .....	0796
Cryptovision.....	0661	Discovery .....	0797
CS Electronics.....	0663	Diseqc .....	3698
CTC.....	0664	Diskxpress.....	0802
C-Tech.....	0449	Distratel .....	0804
CVG.....	3996	Distrisat .....	0805
CyberHome.....	0672	Ditristrad .....	3699

Dixi.....	0807	Emanon .....	0913
DK Digital.....	0808	Emerson.....	0917
Dmtech .....	0813	Emme Esse .....	0919
DNR.....	0815	Emperor .....	0921
DNT .....	0816	Engel .....	0929
DongDa.....	0820	Enzer .....	0934
Donghai .....	0821	Ep Sat.....	0935
Drake .....	0825	Epson .....	0937
Drean .....	0832	Erres .....	0942
DSE(Digital) .....	0833	ESC .....	0945
DStv .....	0835	Etron .....	0949
DTS .....	0837	Etzuko .....	4203
Dual .....	0838	EURIEULT .....	0950
Dual-Tec .....	3528	Eurocrypt .....	0952
Dumont .....	0840	Eurodec .....	0953
Dune .....	0841	Eurofeel .....	0954
Duongjie .....	4101	Euroline .....	0955
Dux .....	0843	Euroman .....	0956
D-Vision .....	0684	Europa .....	0957
DVX .....	0847	European .....	0958
Dynasat .....	0852	Europhon .....	0959
Dynatron .....	0855	Eurosat .....	0962
Dynex .....	3476	Eurosky .....	0963
<b>E</b>		Eurospace .....	0964
Easy Home .....	3700	Eurostar .....	0965
Echostar .....	0866	Eutelsat .....	0967
Eclipse .....	0867	Eutra .....	0968
E-Dem .....	3624	Exator .....	0974
Einhell .....	0875	Expert .....	0976
Elap .....	0877	Exquisit .....	0978
Elbe .....	0880	<b>F</b>	
Elbe-Sharp .....	3529	Fagor Life .....	4102
Elcatech .....	0882	Feilang .....	0990
Elcit .....	0883	Feilu .....	0991
Electa .....	3530	Feiyue .....	0993
ELECTRO TECH .....	3531	Fimenti .....	4103
Electrohome .....	0890	Fenner .....	0994
Electus .....	0894	Ferguson .....	0996
Elekta .....	0895	Fidelity .....	0998
Elektra .....	0896	Filmnet .....	0999
Element .....	3477	Filmnet Cablecrypt .....	3701
ELG .....	0900	Filmnet Comcrypt .....	3702
Elin .....	0902	Filsai .....	1000
Elite .....	0903	Finlandia .....	1003
Elman .....	0907	Finlux .....	1004
Elsat .....	0908	FinnSat .....	1005
Elsay .....	0909	Fintec .....	1006
Elta .....	0910	Firstline .....	1008

Fisher.....	1009	GoldHand.....	1136
Flair Mate.....	1010	Goldline.....	1138
Flint.....	1014	GoldStar.....	1140
FNR.....	1016	Gooding.....	1141
Formenti.....	1023	Goodmans.....	1142
Formenti-Phoenix.....	1024	Gorenje.....	1144
Fortress.....	1027	GPM.....	1149
Foxtel.....	1029	Gradiente.....	1151
Fraba.....	1030	Graetz.....	1152
France Satellite/TV.....	3703	Granada.....	1154
France Telecom.....	1033	Grandin.....	1156
Free.....	4157	Great Wall.....	4105
Freebox.....	1036	Gronic.....	1160
Freecom.....	1037	Grothusen.....	1161
Freesat.....	1038	Grundig.....	1162
Friac.....	1040	Grunkel.....	1164
Frontech.....	1042	G-Sat.....	1067
FTE.....	1043	GVG.....	1169
FTEmaximal.....	1044	<b>H</b>	
Fuba.....	1045	H&B.....	3635
Fujionkyo.....	1046	Haaz.....	1172
Fujitsu.....	1052	Haier.....	1175
Fujitsu General.....	1053	HaiHong.....	1176
Funai.....	1056	Halifax.....	1179
<b>G</b>		Hampton.....	1183
Galaxi.....	1068	Hanseatic.....	1190
Galaxis.....	1069	Hänsel & Gretel.....	1173
Galaxisat.....	1070	Hantarex.....	1192
Gardiner.....	1073	Hantor.....	1193
GBC.....	1078	Hanuri.....	1194
Géant Casino.....	1082	Harman/Kardon.....	1198
GEC.....	1083	Harting und Helling.....	1201
Geloso.....	1087	Harwood.....	1204
General.....	1090	Hase & Igel.....	1205
General Instrument.....	1093	Hauppauge.....	1206
General Technic.....	1095	HCM.....	1210
Genexxa.....	1097	Heliocom.....	1218
Gericom.....	1103	Helium.....	1220
GFM.....	3820	Hema.....	1222
Giant.....	1113	Hemmermann.....	1223
Giec.....	1115	Hifivox.....	1233
Global Solutions.....	1120	Higashi.....	1234
Global Sphere.....	1121	Highline.....	1236
GMI.....	1124	Hikona.....	1237
Go Video.....	1126	HiLine.....	3533
Goldbox.....	3704	HiMAX.....	1241
Golden Channel.....	1133	Hinari.....	1243
Goldhand.....	1136	Hirschmann.....	1246
		Hisawa.....	1247
		Hisense.....	1249
		Hitachi.....	1251
		Hitachi Fujian.....	1252
		Hitsu.....	1257
		HNE.....	1260
		Hoeher.....	1262
		Home Tech Industries....	1266
		Homecast.....	1268
		HomeChoice.....	1269
		Hongmei.....	1272
		Hornynphone.....	1277
		Hoshai.....	1278
		Houston.....	1280
		Huafa.....	1287
		Huanghaiimei.....	1288
		Huanghe.....	1289
		Huanglong.....	1290
		Huangshan.....	1291
		Huanyu.....	1292
		Huari.....	1294
		Huijaban.....	4108
		Humax.....	1298
		Huth.....	1305
		Hygashi.....	1308
		Hyper.....	1309
		HyperVision.....	1311
		Hypson.....	1312
		Hyundai.....	1315
		<b>I</b>	
		Iberia.....	1320
		ICE.....	1324
		ICeS.....	1325
		ID Digital.....	1329
		Imex.....	1344
		Impego.....	4207
		Imperial.....	1346
		Indesit.....	1349
		Indiana.....	1350
		Ingelen.....	1354
		Ingersol.....	1355
		Inno Hit.....	1358
		Innovation.....	1360
		Interactive.....	3534
		Interbuy.....	1376
		Interfunk.....	1377
		Internal.....	1379
		International.....	1380
		Interstar.....	1383
		Intertronic.....	1384
		Intervision.....	1386
		InVideo.....	1388
		IR.....	4110
		Irradio.....	1396
		Isukai.....	1402
		ITC.....	1404
		ITS.....	1405
		ITT.....	1406
		ITT Nokia.....	1407
		ITV.....	1408
		<b>J</b>	
		Janeil.....	1414
		JEC.....	1426
		Jerrolld.....	1431
		Jiahua.....	1435
		Jinhai.....	1439
		Jinxing.....	1442
		Johansson.....	1449
		JOK.....	1451
		JSR.....	1459
		JVC.....	1464
		<b>K</b>	
		Kabel Deutschland.....	1468
		Kaisui.....	1471
		Kamm.....	1474
		Kamosonic.....	3535
		Kamp.....	1475
		Kangchong.....	1476
		Kanghua.....	1477
		Kangwei.....	4115
		Kansai.....	1480
		Kapsch.....	1483
		Karcher.....	1484
		Kathrein.....	1486
		Kathrein Eurostar.....	3707
		Kawa.....	1487
		Kawasho.....	1489
		Kendo.....	1500
		Kennedy.....	1504
		Kennex.....	1505
		Kenwood.....	1507
		Button West.....	1509
		ButtonPlug.....	3646
		KIC.....	1512
		Kiiro.....	1513
		Kingavon.....	1519

Kingsley.....	1520	Lifesat.....	1632	McMichael.....	1768	Multistandard.....	1904
Kiota.....	1522	Lifetec.....	1633	Mecotek.....	1776	Multisystem.....	4121
Kiss.....	1524	Limit.....	1637	Mediabox.....	1779	Multitec.....	1906
Kiton.....	1525	Lion.....	1643	Mediamarkt.....	1781	Multitech.....	1907
Klap.....	1526	Liteon.....	1645	Mediasat.....	1782	Muratto.....	1910
Kneissel.....	1535	Lloyd's.....	1648	Mediator.....	1784	Murphy.....	1911
Koda.....	1539	Local India TV.....	1653	Mediencom.....	1786	Musikland.....	1915
Kolin.....	1541	Loewe.....	1660	Medion.....	1787	Mustek.....	1916
Kolon.....	1542	Loewe Opta.....	3540	Medison.....	1788	Mx Onda.....	1919
Kolster.....	1543	LogicLab.....	3650	Mega.....	1789	Mysat.....	1923
Konig.....	1547	Logik.....	1661	Meletronic.....	3654	Mystral.....	1925
Konka.....	1548	Lorenzen.....	1666	Melvox.....	1799	<b>N</b>	
Korpel.....	1552	Lorraine.....	1669	Memorex.....	1800	NAD.....	1926
Korting.....	1554	Luma.....	1674	Memphis.....	1802	Naiko.....	1930
Kosmos.....	1557	Lumatron.....	1676	Mercury.....	1804	Nakamichi.....	1932
Koyoda.....	1561	Lupus.....	1678	Metronic.....	1809	Nakimura.....	1933
KR.....	1562	Lux May.....	1680	Metz.....	1810	Naonis.....	1936
Kreiselmeyer.....	1567	Luxor.....	1683	MiCO.....	1813	National.....	1942
K-SAT.....	1467	Lyonnaise.....	3709	Micro Com.....	3998	Navex.....	1944
KTV.....	1572	<b>M</b>		Micro electronic.....	3656	NEC.....	1950
Kuro.....	1579	M & B.....	3710	Micro Technology.....	1820	Neckermann.....	1951
KXD.....	1581	M/A Com.....	4229	Micromaxx.....	1822	NEI.....	1952
Kyoshu.....	1583	Macab.....	1692	Micromedia.....	1823	Nesco.....	1960
Kyostar.....	1584	Madison.....	1698	Micromega.....	1824	Netsat.....	1966
Kyoto.....	1585	Magnadyne.....	1702	Microstar.....	1827	Network.....	1968
<b>L</b>		Magnafon.....	1703	Microtec.....	1828	Neuf Telecom.....	3999
L&S Electronic.....	1588	Magnavox.....	1706	Migros.....	1832	Neufunk.....	1970
Lafayette.....	1591	Magnex.....	1707	Minato.....	1835	Neuhaus.....	1971
Lasat.....	1597	Magnum.....	1709	Minerva.....	1838	Neusat.....	1974
Lawson.....	1603	Majestic.....	1713	Minoka.....	1840	Nevir.....	1977
Layco.....	4117	Manata.....	1716	Minowa.....	1843	New Tech.....	1979
Lecson.....	1606	Mandor.....	1717	Mitsubishi.....	1855	New World.....	1980
Lemon.....	1614	Manesth.....	1718	Mivar.....	1857	Next Base.....	1983
Lenco.....	1615	Manhattan.....	1719	Mizuda.....	1860	NextWave.....	1988
Leng.....	3708	Marantz.....	1724	Mnet.....	1862	Nicamagic.....	1994
Lennox.....	1616	Marelli.....	1729	Monyka.....	1873	Nikkai.....	1998
Lenoir.....	1617	Mark.....	1731	Morgan Sydney.....	3712	Nikko.....	2000
Lenson.....	1620	Marquant.....	1734	Morgans.....	3970	Noblex.....	2013
Lesa.....	1622	Mascom.....	1738	Morgan's.....	1875	Noblisko.....	2014
Lexus.....	3649	Maspro.....	1739	Motion.....	1877	Nogamatic.....	2016
Leyco.....	1627	Master's.....	1742	Motorola.....	1878	Nokia.....	2017
LG.....	1628	Masuda.....	1744	Movie Time.....	1880	Nomex.....	2018
LG Alps.....	1629	Matav.....	1745	Mr Zapp.....	3713	Noos.....	2019
LG/GoldStar.....	3536	Matsui.....	1750	MTC.....	1889	Nordic.....	2021
Liesenker.....	3537	Matsushita.....	1751	MTEC.....	1890	Nordmende.....	2022
Liesenker & Tter.....	1630	Max.....	1753	MTlogic.....	1892	Nordvision.....	3543
Liesenkotter.....	1631	Maxdome.....	3586	MuDan.....	1896	Normerel.....	2024
Life.....	3538	MB.....	3711	Multichoice.....	1900	Northcoast.....	2026

Nova .....	2031
Novaplex.....	2034
Novatronic.....	2035
Novis.....	2036
NTC.....	2045
NTL.....	2047
NU-TEC.....	2048
<b>O</b>	
Oceanic.....	2061
Octagon.....	2062
Okana.....	4122
Okano.....	2065
Omni.....	2074
ONCEAS.....	3544
Onida.....	2081
Onimax.....	2082
Onkyo.....	2085
Ono.....	2086
Onwa.....	2087
Oopla.....	2088
Opera.....	2090
Optex.....	2093
Optim.....	2094
Optus.....	2100
Orange.....	3866
Orava.....	2101
Orbit.....	2103
Orbitech.....	2104
Origo.....	2110
Orion.....	2111
Oritron.....	2112
Orline.....	2113
Ormond.....	2114
Orson.....	2115
Orsowe.....	2116
Osaki.....	2118
Osat.....	2119
Osio.....	2121
Oso.....	2122
Osume.....	2123
Otto Versand.....	2126
Oulin.....	4123
Oxford.....	2131
P	
P&B.....	2132
Pace.....	2134
Pacific.....	2135
Packsat.....	2139
Pael.....	2140
Palcom.....	2144
Palladium.....	2145
Palsat.....	2146
Palsonic.....	2147
Panama.....	2149
Panasat.....	2151
Panasonic.....	2153
Panasonic/National .....	2153
Panavision.....	2154
Panda.....	2155
Pathe Cinema.....	2168
Pathe Marconi.....	2169
Patriot.....	2170
Pausa.....	2171
peeKTON.....	2178
Pensonic.....	3778
Perdio.....	2185
Perfekt.....	2186
Philco .....	2192
Philharmonic.....	2194
Philips.....	2195
Philips Magnavox.....	3715
Phoenix.....	2199
Phonola.....	2201
Phonotrend.....	2202
Pioneer.....	2212
Pionier.....	2213
Plantron.....	2219
Playsonic.....	2224
Pointer.....	2229
Polaroid.....	2230
Polsat.....	3716
Poppy.....	2236
Portland.....	2238
Powerpoint.....	2241
Prandoni Prince .....	4125
Precision.....	2244
Predki.....	2245
Preisner.....	2246
Premiere .....	3666
Priesner.....	3717
Prima.....	2253

Prinz.....	2260
Profekt.....	4126
Profex.....	2269
Profile.....	2271
Profilo .....	2272
Profitronic.....	2273
Proline.....	2274
Promax.....	2275
Prosat.....	2278
Prosonic .....	2282
Protech.....	2284
Protek.....	2285
Provision .....	2291
PVP Stereo.....	2292
Visual Matrix.....	2301
Pye.....	2302
Pymi.....	2304
Pyxis.....	2305
<b>Q</b>	
Quadral .....	2314
Quandra Vision.....	3546
Quasar .....	2320
Quelle.....	2322
Questa .....	2324
Quiero .....	3718
<b>R</b>	
Radialva.....	2329
Radio.....	4128
Radiola .....	2330
Radiomarelli .....	2331
RADIONETTE.....	2332
RadioShack .....	2333
Radiotone .....	2334
Radix .....	2335
Rainbow .....	2339
Raite .....	2340
Rank.....	2345
RBM.....	2350
RCA .....	2351
REC.....	2357
Recor .....	2359
Rectiligne .....	2362
Rediffusion .....	2364
Redpoint .....	2365
Redstar .....	2366
RedStar .....	2366
Reflex .....	2368
Regency .....	2371
<b>S</b>	
Saba .....	2429
Sabaki .....	2430
Sabre .....	2431
Sagem .....	2434
Saisho .....	2437
Saivod .....	2439
Sakura .....	2441
Salora .....	2443
Sambers .....	2445
Sampo .....	2446
Samsung .....	2448
Samurai .....	2451
Sandra .....	2454
Sansui .....	2458
Sanwa .....	2461
Sanyo .....	2462
Sanyuan .....	2464
SAT .....	2470
Sat Cruiser .....	2472
Sat Partner .....	2473
Sat Team .....	2474
Satbox .....	2476
Satcom .....	2477
Satec .....	2479
Satel .....	2480
Satelco .....	2481
Satford .....	2483
Satline .....	2484

Satmaster.....	2485	Sinudyne.....	2601	Stern.....	2741	Techniland .....	2872
Satplus.....	2486	Skantic .....	2605	Strato.....	2745	TechniSat.....	2873
Saville.....	2491	Skantin.....	2606	Strong.....	2748	Technology .....	3726
SBR.....	2492	Skardin .....	2607	STVI.....	2751	Technosat .....	2877
ScanMagic.....	2496	Skinsat.....	3722	Stylandia.....	2752	TechnoTrend .....	2879
Schacke.....	3720	SKR.....	2608	Sumida .....	2756	Technowelt .....	2881
Schaub Lorenz.....	2500	Sky .....	2610	Sunkai .....	2762	Teco .....	2886
Schneider.....	2501	SKY.....	2610	Sunny Sound.....	2765	TEDELEX .....	2889
Schwaiger.....	2502	Sky Digital.....	3723	Sunsat .....	2767	Tee-Comm .....	2890
Scientific Atlanta .....	2503	SkyCable .....	2617	Sunstar .....	2768	Teknika .....	2895
Scientific Labs.....	2504	Skymaster .....	2621	Suntronic.....	2770	Telanor .....	3727
Scott.....	2508	Skymax.....	2622	Sunwood .....	2772	Telasat .....	2897
SCS .....	2510	SkySat .....	2625	Super Sat .....	2775	Tele+1 .....	2900
Sedea Electronique.....	2518	Skyvision.....	2630	Superla.....	2782	Teleavia .....	2901
Seeltech.....	2519	Skyworth .....	2631	Supermax.....	2783	Teleciel .....	2903
Seemann.....	2521	SL.....	2632	Supersonic .....	2787	Telecom .....	2906
SEG.....	2522	Slim Art .....	2636	SuperTech .....	2789	Telecor .....	2910
SEI.....	2524	SM Electronic .....	2639	Supervision .....	2791	Teledirekt .....	2912
SEI-Sinudyne .....	2525	Smart .....	2642	Supra .....	2792	Telefonica .....	2913
Seleco.....	2528	Sogera .....	2649	Susumu .....	2797	Telefunken .....	2914
Sencora.....	2531	Solavox .....	2654	Sutron .....	2798	Telefusion .....	2915
Sentra.....	2534	Sonawa .....	2663	Sydney .....	2808	Telegazi .....	2917
Sentron.....	4216	Songdian .....	4136	Sylvania .....	2809	Telegent .....	2918
Septimo.....	2536	Soniko .....	2669	Symphonic .....	2810	Teleka .....	2919
Serino .....	2539	Sonitron .....	2671	Synn .....	2813	Telemaster .....	2922
Servi Sat.....	3721	Sonneclair .....	2673	Sysline .....	2815	Telemaste .....	2924
Shanghai .....	2547	Sonoko .....	2675	Systec .....	2816	Telenet .....	2925
Shanshui .....	4133	Sonor .....	2676	Sytong .....	2820	Telepiu .....	2926
Shaofeng .....	2549	Sontec .....	2677	<b>T</b>		Telesat .....	2928
Sharp .....	2550	Sontech .....	3435	T.D.E. Systems .....	2822	Telesonic .....	2930
Shencai .....	2553	Sony .....	2679	Tactus .....	2825	Teletar .....	2931
ShengCai.....	4217	Sound & Vision .....	2680	Taishan .....	2835	Teletech .....	2934
Shenyang .....	2555	Soundmaster .....	2685	Taisho .....	2836	Teleton .....	2935
Sherwood .....	2557	Soundmax .....	2687	Tandberg .....	2842	Televes .....	2937
Shintom .....	2563	Soundwave .....	2689	Tandy .....	2843	Televideon .....	2938
Shintoshi .....	2564	Spectra .....	2697	Tantec .....	2845	Televi .....	2939
Shivaki .....	2567	SR .....	2704	Tashiko .....	2850	Televizo .....	2941
Shorai .....	2569	Srypton .....	4138	Tatung .....	2852	Telewest .....	2942
Siam .....	2572	Standard .....	2713	TCL .....	2856	Telewire .....	2943
Siarem .....	2573	Star Cluster .....	3724	TCM .....	2857	Temco .....	2946
Siemens .....	2574	StarTrak .....	2720	Teac .....	2860	Tempo .....	2949
Siera .....	2576	Starcom .....	2722	TeachImagen .....	4140	Tennessee .....	2952
Siesta .....	2577	Stargate .....	2723	Tec .....	2861	Tenosal .....	2953
Sigmatek .....	2580	Starland .....	2726	Tech Line .....	2863	Tensai .....	2954
Silva .....	2591	Starlite .....	2728	Techica .....	2865	Tenson .....	2955
Silva Schneider .....	2592	Starmedia .....	2730	Technema .....	2866	Tesmet .....	3550
Silver .....	2594	Starring .....	2733	Technics .....	2869	Tevion .....	2962
Singer .....	2599	Stenway .....	2739	Technika .....	2870	Texet .....	2963

Thomson .....	2972	Uniden .....	3101
Thorens .....	2973	Union.....	3781
Thorn .....	2974	Unisat.....	3104
Tiankeban .....	4142	United .....	3106
Tioko .....	2989	United Cable .....	3108
Tiscali .....	3442	United Quick Star .....	4226
TNT .....	4184	Unitor .....	3110
TOBO .....	2999	Universal .....	3113
Tocom .....	3000	Universum .....	3115
Tokai .....	3001	Univox .....	3116
Tokyo .....	3004	<b>V</b>	
Tomashi .....	3006	Variosat .....	3134
Tonna .....	3011	Vector .....	3136
Tonsai .....	4223	Vega .....	3138
Top Suxess .....	3013	Ventana .....	3142
Topfield .....	3014	Vestel .....	3148
Torx .....	3020	Vexa .....	3149
Toshiba .....	3021	Via Digital .....	3729
Towada .....	3028	Viasat .....	3153
Towika .....	4224	Vibrant .....	3154
Toyoda .....	3030	Victor .....	3155
TPS .....	3032	Videologic .....	3165
Trakton .....	3036	Videologique .....	3166
Trans Continens .....	3037	Videon .....	4227
TRANS-continents .....	3039	Videosat .....	3170
Transfec .....	4143	VideoSystem .....	3172
Transonic .....	3041	Videotechnic .....	3173
Transtec .....	3042	Videoton .....	3174
Triad .....	3049	Videoway .....	3176
Triasat .....	3050	VideoWorks .....	3177
Triax .....	3051	Vidtech .....	3179
Trident .....	3054	Viewmaster .....	3182
Trio .....	3056	Viewsonic .....	3186
Tristar .....	3057	Viewstar .....	3187
Triumph .....	3058	Virgin .....	4185
TruVision .....	3061	Visiola .....	3197
TSM .....	3065	Vision .....	3198
Tudi .....	3068	Visionetics .....	3199
Turnsat .....	3071	Visionic .....	3200
TVA .....	4225	Visiopass .....	3203
Tvonics .....	3080	Visiosat .....	3204
Twinner .....	3083	Vistar .....	3207
<b>U</b>		Vivanco .....	3209
UEC .....	3088	Vivid .....	3210
Uher .....	3089	Vortec .....	3217
Ultravox .....	3095	Voxson .....	3220
Umax .....	3098	VTech .....	3222
Unic Line .....	3100		

<b>W</b>		<b>Y</b>	
Waitec .....	3227	Yakumo .....	3324
Waltham .....	3230	Yamada .....	3325
Watson .....	3233	Yamaha .....	3326
Watt Radio .....	3234	Yamakawa .....	3327
Wega .....	3238	Yamishi .....	3328
Wegavox .....	3239	Yokan .....	3335
Wela .....	3730	Yoko .....	3336
Welltech .....	3244	Yorx .....	3340
Weltblick .....	3245	Yuhang .....	3345
Weston .....	3251	Yukai .....	3346
WeTeKom .....	3252	<b>Z</b>	
Wevasat .....	3253	Zanussi .....	3349
Wewa .....	3254	Zaunkonig .....	3352
Wharfedale .....	3255	Zehnder .....	3353
White Westinghouse .....	3258	Zenith .....	3356
Windstar .....	3266	Zhuhai .....	3364
Winersat .....	3269	Zinwell .....	3365
Wintergarten .....	3272	Zodiac .....	3366
Wisi .....	3273	Zwergnase .....	3371
Wittenberg .....	3731		
Woorisat .....	3280		
Worldsat .....	3283		
Woxter .....	3286		
<b>X</b>			
Xbox .....	3295		
Xcom Multimedia .....	4000		
Xiahua .....	3299		
Xiangyu .....	3302		
Xingfu .....	3305		
Xinghai .....	3306		
Xinrisong .....	3308		
Xlogic .....	3310		
XMS .....	3312		
Xoro .....	3315		
Xrypton .....	3317		
XSat .....	3318		
Xuelian .....	3320		

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